

October 25, 2019

Newsorthy Information

- ACW name change
- Consumer Approval Reports
- Recruiting & Retention moving to the HR Dept.
- Consumer Communication

2020
Benefit Open
Enrollment

For those employees currently enrolled in GSIL benefits, open enrollment is being held in the Concord office on November 22, 2019. More information to follow.

Consumer News



In an effort to keep the lines of communication open with all of our consumers, HR, Payroll, Recruiting and Compliance have developed this mini-newsletter to keep you informed of what's new, changed or coming up at GSIL with regard to your employees. We hope you find this information useful and helpful.

ACWs are now ACEs

Effective 1/1/2020, GSIL will officially be changing the name of our Attendant Care Workers to Attendant Care Employees. We felt the change was needed to make everyone feel like a part of the GSIL Team.

Over the next few months, you will see documents, forms, communications, etc. changing to reflect the new name. It should all be done by January 1st.

Consumer Approval Reports

Beginning with the first payroll of December, we will be emailing the weekly *Consumer Approval Report* to all those consumers who have an email address on file with GSIL.

It will be much easier for you to let us know of any discrepancies. All you have to do is hit the "reply" button and send us back a message.

This will increase efficiency, save postage and help us get a little closer to being paperless.

Give us a call at 1-855-552-8463 if you have any questions or if you would like to add and/or update your email address.

Be sure to watch your email during the first week of December!

Recruiting & Retention now fall under HR

Currently only our corporate recruiting is in the HR dept. Effective October 28th, the entire Recruiting Team will be moving over to the HR Dept. We hope this will also better help keep the lines of communication open. Ashley will continue to support your recruiting needs. We have some exciting changes coming also. Stay tuned!



Consumer Communication Policy

To facilitate better communication with our consumers regarding what information will and will not be shared when it involves Attendant Care Employees (ACEs).

We will share:

- Change in co. policy or procedure
- Updates to Federal or State labor laws
- Company event information
- General employee communication
- Organization changes

We will not share:

- Personal information
- Medical information
- Background check information without written consent by the employee
- Required notifications to employees regarding their own health insurance or other benefits.