Dear Consumers,

We would appreciate you taking a moment to complete the below simple survey questions to let us know how the new Care Plan process is working. We would like to thank you in advance for your willingness to complete the below questions. We value your input to assist us to better support you and provide quality services.

We know how busy you all and want to make this as Simple and Easy as possible for you. We are offering the following ways to complete the survey:

- Can complete with your Coordinator
- Can complete and mail in to GSIL using the self-stamped envelop
- Can complete electronically at www.surveymonkey.com/r/careplan2019

We will be sharing the results of the survey and any recommended improvement action in the next consumer newsletter, Personal Connections publication. Again, thank you for assisting us to improve our services.

___________________________

Care plan Satisfaction Survey Questions-Consumer Satisfaction survey

1. Was it helpful to have your coordinator develop your care plan with you during your visit?
   a. Yes
   b. No
   c. unsure

2. Do you find you’re more involved with the new process of concurrent documentations?
   a. Yes
   b. no
   c. Unsure

3. Do you find value in being able to see/participate in your care plan as it is being created with your input?
   a. Yes
   b. No
   c. Unsure

Comments:
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________